

The Regulations on Reasonable Matters as Exceptions to Rescind the Distance Sales

Announced Date : 2015.12.31

Article 1	The regulations are enacted pursuant to Paragraph 2, Article 19 of the “Consumer Protection Act”. (hereinafter referred to as the “Act”)
Article 2	<p>“Reasonable matters” as exceptions referred in Paragraph 1, Article 19 of the Act shall mean the right to rescind the distance sales is not applicable under the circumstances where the goods or services are provided or rendered with one of the following matters; provided, the traders have made notice to consumers:</p> <ol style="list-style-type: none">1. The supply of goods which are liable to deteriorate, with fairly short shelf life, or expire rapidly at the time to rescind the contract;2. The supply of goods or services made to the consumer’s specifications or clearly personalized;3. The supply of newspapers, periodicals or magazines;4. The supply of sealed audio, video recording or computer software which have been unsealed after delivery;5. The supply of digital content which is not supplied on a tangible medium, or online services which would be fully performed once begun, with the consumer’s prior consent;6. The supply of sealed personal hygiene products which have been unsealed after delivery;7. The supply of international airline passenger services.
Article 3	Matters related to rescind the distance sales shall apply to provisions prescribed in the mandatory or prohibitory provisions of standard contracts set forth pursuant to Paragraph 1, Article 17 of the Act, by the competent authorities at the central government.
Article 4	The Regulations shall come into force on January 1, 2016.