

World Gym consumer complaints compared with appeals filed against other fitness centers in Taiwan.

	2014	2015	2016
Number of fitness centers	31 centers	38 centers	46 centers
Number of complaints	610 cases	646 cases	601 cases
Total number of complaints in the country	783 cases	796 cases	925 cases
Percentage of complaints against World Gym out of total number of complaints in the country	77.9%	81.1%	64.9%